



MAURICE ZEFFERT NEWS



2024 Zeffert Experience Awards

Thanks to a generous donation from a family member, we were delighted to present the 2024 Overall Staff Awards to three exceptional team members who consistently surpass expectations and exemplify our values in their every action. The Overall Award was awarded to Anne Kelly, who diligently manages our Laundry with a constant smile and a warm greeting for everyone. Karen Knox, our Physiotherapist, earned second place, while Romee Baniya, our Clinical Nurse Manager, took home third. Furthermore, we honored Rani Malwal, Shirley Pikoos, and Manila Maharjan with Appreciation and Recognition Awards. Please don't forget to nominate any staff members you feel have provided outstanding service.

New Staff Members

We are pleased to welcome the following new staff to MZH: Vincent Li - OTA, Sujita Mahrjan Pun and Sristi Adhikari - Registered Nurses, Jennifer Briones - Kitchenhand, Sonam Choden - Cook and Shelley Robertson - Village Manager.

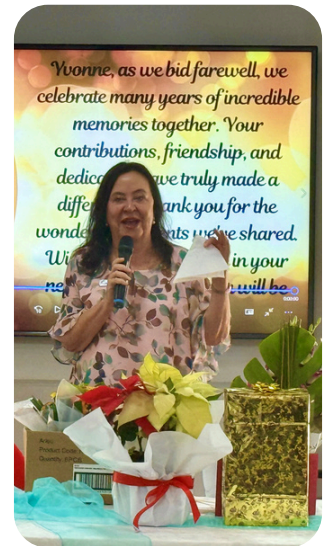
December and January Birthdays

Wishing a Happy Birthday to the residents who celebrated their special day in December: Margaret, Miriam, Carmela, Marie, Dulcie, Evelyn, and Joe. Additionally, a warm birthday greeting to those with January birthdays: Margaret, Dorothy, Len, Winona, Jenny, Sol, Eli, Sylvia, Gloria, and Rhoda.



Farewell to Yvonne Goldman

On 19 December 2024, we sadly said goodbye to Yvonne Goldman, our Operations Manager, during a High Tea event attended by both staff and residents. Yvonne began her journey at Maurice Zeffert in 1998 as a Carer and has been an essential part of MZH's history. Throughout her time, she has held various roles, including Carer, Kitchen Manager, Village Manager, member of the Executive Management Team, and Operations Manager. Yvonne is leaving MZH to join her husband's medical practice, and she will be deeply missed by residents, families, and staff alike.



Staffing Update

We are excited to share that Samantha Hayward has been appointed as General Manager, assuming responsibility for Maintenance after Yvonne's departure. Additionally, we have welcomed Shelley Robertson as a part-time Village Manager. Shelley brings extensive experience in retirement village management and will be present on-site two days a week.

Drag Diva Bingo

Drag Diva Bingo combines the thrill of bingo with entertaining drag hosts, Barbie Q and Alexas Armstrong. With over 200 attendees, the event was supported by the community who donated prizes and purchased tickets, leading to a lively atmosphere filled with fun, food, and laughter. Thanks to all who supported the event.



Visit from WA Minister for Health

In late November 2024 we hosted The Hon. Amber-Jade Sanderson MLA, WA's Minister for Health & Mental Health; WA Labor's candidate for the seat of Mt Lawley, Frank Paolino; and Dr Adele Clair, palliative care consultant for Bethesda and MPaCCs (Palliative Care Consultancy Service) and members of the MPaCCS team who came to celebrate with our resident Maurice (Koko) Manasseh, MPaCCS' twenty thousandth admission. It was quite a party, with Koko enjoying being the centre of attention, a great morning tea and happy conversations.



Chanukah

Chanukah is a family festival, and this year, residents' family members helped light the menorahs each night. The Chanukah Candle Lighting Roster became quite complex, but the project thrived due to the enthusiasm of volunteers and residents. Contributions ranged from young family members singing Chanukah songs to harmonies by trained singers, making each night a joyful celebration.



Successful Accreditation!

In early October 2024, we underwent a comprehensive three-day Accreditation visit from the Aged Care Quality and Safety Commission Auditors. The Auditors expressed high praise for both our facility and our staff throughout their visit. On 16 October, we received the official results indicating that we had achieved "Met" for all outcomes, resulting in full re-accreditation. Our CEO, Philippa, perfectly captured the essence of this achievement in an email to all staff: "It was a team effort, and I am incredibly proud to lead such a dedicated and committed team that continually strives for the highest standards of care, ensuring our residents have the best experience possible."

2024 Annual General Meeting

Our 2024 Annual General Meeting took place on November 27 and saw strong attendance from all members. Asher Shapiro was honored with the President and CEO Award for 2024, recognizing his passion, dedication, and contributions to the organization over the years. Life Membership accolades were bestowed upon Leon Levy and Asher Shapiro. The CEO received numerous compliments about the AGM, with one member stating, "it was the best AGM ever."



Refurbished Areas in High Care

It was observed that certain areas in High Care appeared rather dull and tired, but with a few simple enhancements, these spaces could be revitalized. A new coat of paint, reupholstered furniture, and the inclusion of decorative elements have given these areas a well-deserved makeover that we hope everyone will appreciate and enjoy.



Wall Murals

MZ collaborated with Maccabi WA on a Community Day Project, to paint a wall outside the shule. Coordinator Tanya Hurwitz, Sharon Cherny, and Astrid Harris, formed a committee aimed to create a vibrant space for residents. Maccabi Carnival Volunteers have been helping to prepare the wall for the 17 January event, where participants will decorate it. A matching wall to also be created in the Village. Special thanks to Maccabi and Astrid for their dedication to the project's success.



Courtyard Refresh

You may have noticed that we have made some enhancements to our courtyard areas, designed to foster a more welcoming and comfortable atmosphere for residents and families to enjoy. This was made possible by a generous donation from a family member.

Housekeeping and Various Other Items

Second Security Door for Reception

We successfully applied for a security grant, allowing us to install a second door into Reception, which will create a holding area before visitors are welcomed. This project is currently underway, with the CEO collaborating with CSG to initiate implementation. We will share updates as available.

Cleaning of Residents' Refrigerators

We have noticed that some residents' refrigerators are not being cleaned regularly. Please keep in mind that regular cleaning is essential for infection control. If we find that a refrigerator requires cleaning, we will take care of it; however, please note this will be charged to you.

Shabbat Aprons

You might have seen some of our staff wearing vibrant and shimmering Shabbat aprons on Friday evenings. We have received enquiries about their origin, and we would like to share that these aprons are made in-house. If you are interested in buying one, please see Reception to note your interest.



Wishing all our residents, families, and staff a happy, healthy, and prosperous 2025!



Snapshots from 2024

